

Helping you choose: Quality of Care



When you choose a hospital, you are choosing a place where you will receive care. The quality of care you receive can affect your health and recovery. The Joint Commission helps you choose a hospital that provides the highest quality of care.

How do you know if a hospital is providing high quality care? The Joint Commission has developed a set of standards that hospitals must follow to earn the Joint Commission's accreditation. These standards cover a wide range of areas, including patient safety, patient-centered care, and the effective use of resources.

What is the Joint Commission's accreditation process?

The Joint Commission's accreditation process is a rigorous and ongoing process. It begins with a self-assessment by the hospital, where they identify areas of strength and areas for improvement. This is followed by a comprehensive on-site survey by a team of Joint Commission surveyors. The surveyors evaluate the hospital's performance against the Joint Commission's standards. If the hospital meets the standards, it will earn the Joint Commission's accreditation. Accredited hospitals are required to undergo a re-survey every three years to ensure they continue to provide high quality care. The Joint Commission also provides ongoing support and resources to help hospitals improve their performance.



How can you use the Joint Commission's accreditation information to help you choose a hospital?

- Accredited hospitals are more likely to provide high quality care.
- Accredited hospitals are more likely to have a strong patient safety record.
- Accredited hospitals are more likely to have a strong patient-centered care program.
- Accredited hospitals are more likely to have a strong financial performance.
- Accredited hospitals are more likely to have a strong reputation.
- Accredited hospitals are more likely to have a strong community involvement program.



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