

# Frequently Asked Questions Published in Response to the COVID-19 Situation

Updated: 9/24/20

Topic/Title	Applicable Program(s)	Date Published
Topic: Certification Requirements– Expectation for Maintaining Current Certifications (BLS, ACLS, CPR, etc.) <a href="https://www.jointcommission.org/standards/standardsfaq/hospital-and-hospital-clinics/human-resources/hr/000002340/">https://www.jointcommission.org/standards/standardsfaq/hospital-and-hospital-clinics/human-resources/hr/000002340/</a>	Hospital	09/24/20
Topic: Emergency Management– Emergency Response Exercise Requirements During the COVID-19 Public Health Emergency <a href="https://www.jointcommission.org/standards/standardsfaq/hospital-and-hospital-clinics/emergency-management/em/000002335/">https://www.jointcommission.org/standards/standardsfaq/hospital-and-hospital-clinics/emergency-management/em/000002335/</a>	Hospital	08/06/20
Topic: Personal Protective Equipment– Use of Face Coverings on Behavioral Health Patient for Source Control <a href="https://www.jointcommission.org/standards/standardsfaq/hospital-and-hospital-clinics/infection-prevention-and-control/ic/000002328/">https://www.jointcommission.org/standards/standardsfaq/hospital-and-hospital-clinics/infection-prevention-and-control/ic/000002328/</a>	Behavioral Health Care	05/12/20
Topic: Telehealth– Providing Behavioral Health Care via Telehealth During the COVID-19 Pandemic (BHC) <a href="https://www.jointcommission.org/standards/standardsfaq/behavioral-health/human-resources-management/hrm/000002325/">https://www.jointcommission.org/standards/standardsfaq/behavioral-health/human-resources-management/hrm/000002325/</a>	Behavioral Health Care	04/23/20

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Topic: COVID-19 - COVID-19 Test Complexity <a href="https://www.jointcommission.org/standards/standard-faqs/laboratory/quality-system-assessment-for-non-waived-testing-gsa/000002299/">https://www.jointcommission.org/standards/standard-faqs/laboratory/quality-system-assessment-for-non-waived-testing-gsa/000002299/</a>	Laboratory	04/10/20
Topic: Documentation Challenges When Providing Care While Operating Under an Emergency Operations Plan <a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/provision-of-care-treatment-and-services-pc/000002297/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/provision-of-care-treatment-and-services-pc/000002297/</a>	Hospital	04/09/20
Topic: Emergency Management Use of Ambulatory Surgery Centers (ASC) as Alternative Care Sites for Hospitals <a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002298/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002298/</a>	Hospital	04/08/20
Topic: Managing Patient Care via Telehealth (OME)	Home Care	04/06/20

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Topic: Emergency Management Requirements for Granting Privileges During a Disaster (AHC)	Ambulatory	03/17/20
<a href="https://www.jointcommission.org/standards/standard-faqs/ambulatory/emergencymanagement/000002279/">https://www.jointcommission.org/standards/standard-faqs/ambulatory/emergencymanagement/000002279/</a>		
Topic: Interim Guidance for Instructor & Provider Certifications (CPR, BLS, ACLS,)etc	All Programs	03/17/20
<a href="https://www.jointcommission.org/standards/standard-faqs/hospitaland-hospital-clinics/human-resources/hr/000002278/">https://www.jointcommission.org/standards/standard-faqs/hospitaland-hospital-clinics/human-resources/hr/000002278/</a>		
Topic: Emergency Management Privileging Requirements When Providing Services via Telehealth Links During a Disaster (AHC)	Ambulatory	03/16/20
<a href="https://www.jointcommission.org/standards/standard-faqs/ambulatory/emergencymanagement/000002277/">https://www.jointcommission.org/standards/standard-faqs/ambulatory/emergencymanagement/000002277/</a>		

Topic: Emergency Management Privileging Requirements When Providing Services via Telehealth Links During a Disaster