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April 1, 2020

Dear & R O O H D J X H

Due to the continued spread of COVID-19, all regular Joint Commission surveys and reviews will remain on hold until the end of May. This announcement comes after we announced on March 17 that regular surveys were suspended until further notice.

We make this determination now as information from federal and state governments indicates that social distancing recommendations and stay-at-home orders will be in effect for longer than originally anticipated.

All postponed survey events will occur once normal operations are resumed. If any organizations go past their accreditation due date, accreditation will be extended without disruption to their accreditation status. The Centers for Medicare & Medicaid Services (CMS) has assured that Medicare payment status will not be affected.

The Joint Commission is continuing to redirect our resources to best assist you during this ever-changing and stressful time. You may be contacted virtually by a Joint Commission surveyor in the coming weeks who can provide support.

Other available resources include:

- Our Standards Interpretation Group, which is available to answer questions about Joint Commission recommendations and requirements. They also have been answering the most frequent questions related to COVID-19 daily on our

response to COVID-19. Your Account Executive is also available to connect you with resources and answer questions.

Sincerely,

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