

6 S R W O L J K W  
6 X F F H V V



8JUI GJWF MPDBUJPOT JO /PSUIXFTU 0IJP 6OJTPO )FBMUI JT B  
MFBEJOH SFTPVSDF GPS QFPQMF TFFLJOH BDDFTT UP CFWJPSBM  
IFBMUI TVCTUBODF BCVTF USFBUNFOU BOEQS JNBSZ LVODQSWALQJ WRPIJXU  
IFBMUIDBSF 6OJTPO )FBMUI IBT CFFO BODSFEJUFE CZ OIF RZQ7KHREQW &RPPLVVI  
+PJOU \$PNNJTTJPO GPS NPSF UIBO B EFDDEF %BOE VHDV FHLV HIFHOHQW D  
BDDPSEJOH UP %JSFDUPS PG 2VBMJUZ "NQSPWFNFOU "NZ EWF HDV WR PDLQWDLQ FR  
,PCPME JU NBLFT B EJGGFSFODF i8E SF JOB QSFUJZ  
DPNQFUJUUWF FOWJSPONFOU w TBZT ,PCPME i5PMFEP T OPU B  
IVHF NBSLFU #VU XF BSF UIF POMZ +PJOU \$PNNJTTJPO AMY ROBOLD  
BDDSFEJUFE BHFODZ JO UIBU BSFB BOE \*UIJOLUIBUT SEBMMZ TFU DIRECTOR OF QUALITY IMPROVEMENT  
VT BQBSU GSPN PVS DPNQFUJUPST CEFDBYTE PVS TUBOEBSSET BSF UNISON HEALTH  
TP NVDI IJHIFS w

