

# The Value of Ambulatory Health Care Accreditation (AH -166 rr4tation (AHVc.)



group practices about their experiences as they prepared for—and earned—Joint Commission Ambulatory Health Care

Group

Group

Group

**Four major motives for pursuing Joint Commission accreditation and certification emerged as drivers for all three organizations:**

**Improve patient safety and care**

**Institute operational improvements**

**Strengthen financial position**

**All three organizations experienced, in varying degrees, similar challenges:**

## The Four Motives

### Improved patient safety and care

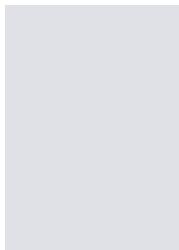
All three medical group practices sought to validate and improve their standards of care, and the safety of their patients.



respondents reported that they already provide a high standard of care, and that accreditation holds them to a higher standard.

### Operational improvements

Medical Group Practice B and Medical Group Practice C wanted to reduce variations around certain processes and practices, and provide structure and guidance to help standardize those processes and practices.



## **System alignment**

All three medical group practices reported that they saw accreditation as a means to create alignment



Medical Group Practice C

its hospital

Medical Group Practice A implemented key infrastructure changes to promote change management proce

**Appoint “champions” who embrace change to proactively address potential resistance**

early on and should be able to address them, driving full engagement in establishing consistent and succe

**Communicate clearly, consistently, and often**

Whether for initial accreditation or implementation of changes in processes and practices, activities shou